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Health Administration Research

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Editorial

Adam Layland, editorial board member of JAKI in Leadership and Management from Coventry University, discusses the leadership to combat "triple-threat" in health issues.

Research Articles

Social Health Insurance Literacy: Lesson Learned from Social Insurance for Maternity Care by national Health Insurance Programme.
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Research Articles

Inspecting Primary Healthcare Center in Remote Areas: Facilities, Activities, and Finances.
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EDITORIAL GREETINGS



Adam Layland

Associate Dean (Enterprise and Innovation), Faculty of Health and Life Sciences, Coventry University (UK) and Editorial Board Member, Jurnal Administrasi Kesehatan Indonesia (JAKI).

This version marks a momentous occasion for the Indonesian Journal of Health Administration/Jurnal Administrasi Kesehatan Indonesia (JAKI), as the first English publication. It is my pleasure to welcome you, dear reader, to the start of a new chapter in JAKI's history. The importance of health administration, or leadership and management, around the world is more prominent than ever before. Whilst our front-line clinicians are in the midst of the global issues, it is our responsibility to ensure sustainability of the services we provide. The 'triple-threat' is more real than ever before. Increasing demand is witnessed around the world, partially due to our fantastic successes in treating patients, but this combined with population increases has wider consequences for public health in general and the wellbeing of our workforces. With increasing demand, increasing expectations from patients also come. In this issue,

Alissa Pertiwi and Thinni Rochmah have researched prescription waiting times suggesting that the constraints of managing the workforce do diminish the experience patients can have of that service.

All of these are coupled with the financial challenges of maintaining and improving services to patients. The question we have to ask is, whether we can live up to these expectations, decreasing finances and the complexity of care required. To add further complexity, the shortage of a clinical work force is estimated to be 12.9 million by 2035 (WHO 2013), so we have a duty to encourage and support younger generations to want a career in healthcare. Research in JAKI from Diajeng Maharani and Nimas Mashuri reviewed the job satisfaction of hospital employees and their intention to leave the organisation, finding that higher satisfaction means less intention to leave. Harnessing an approach to increase job satisfaction, therefore, is vital to retain and attract a sustainable and motivated workforce. This can be achieved with outstanding leadership and around the world. There is evidence that leadership improvement has a positive impact on healthcare, in this version, Danoe Soesanto found a correlation between path-goal leadership and the performance of public health centres.

Furthermore, in addressing challenges of healthcare around the world, the model of funding plays a major role. According to the World Health Organisation (WHO 2019), half of the world population do not have access to essential health services. Moreover, 800 million people spend at least 10% of their household income on healthcare, and over 100 million people are forced into extreme poverty from healthcare costs. Choirun Nisa and Intan Sari explored the necessity of the National Health Insurance (JKN) in Indonesia highlighting the requirement to ensure improved literacy across the region so that people understand how they can participate with JKN. This final example highlights how all factors of life can affect the health of individuals and populations. There is an overwhelming correlation between housing, education, diet, transport, and amenities to health and social care.

My offered solution to these challenges is through responsible and successful health administration. This is why I am delighted to welcome you to our first English version which explores a range of issues and provides critical insight into literature and empirical studies, across a variety of healthcare specialisms. Our authors in this version have provided you with in-depth critical analysis of a challenge being faced in healthcare, concluding with their findings and suggestions.

I invite you to join JAKI on our mission to bring you the most credible academic literature and research from around the world. I truly hope you enjoy reading this version and on behalf of the Editorial Board, thank you for choosing JAKI.

United Kingdom, 26th April 2019
Adam Layland

References

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