# DETERMINANTS AFFECTING PURCHASE INTENTION OF HALAL PRODUCTS: AN ARTICLE REVIEW

FAKTOR-FAKTOR YANG MEMPENGARUHI MINAT BELI PRODUK HALAL: ULASAN

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# ABSTRACT

This study's main objectives are to analyze the literature related to the factors influencing halal products' purchase intention and identify the literature gap for future study recommendations. The researchers evaluate the numerous assessed studies conducted in different countries. Halal products' major determinants in purchase intention are attitude, subjective norm, perceived behaviour control, religiosity, halal awareness, and halal certification. The researchers found few studies that examined factors such as price, exposure, place, halal supply chain, and advertising in their studies. Common theories used in previous literature are the Theory of Planned Behavior (TPB). One of the gaps for further research on halal products' purchase intention is the lack of research in the halal pharmaceutical, halal fashion, halal tourism, halal supply chain, and halal finance fields. In the future, the researcher may apply other theories that can be used to study purchase intention, such as theory consumption value or theory diffusion of innovation.

Keywords: Halal Products, Halal, Purchase Intention Determinants

## ABSTRAK

Tujuan utama penelitian ini adalah untuk melakukan analisis kepustakaan terkait faktor-faktor yang mempengaruhi minat beli produk halal dan mengidentifikasi kesenjangan pustaka agar dapat memberikan rekomendasi pada penelitian selanjutnya. Para peneliti mengevaluasi beragam studi yang telah dilakukan di berbagai negara. Penentu utama produk halal dalam minat beli adalah sikap, norma subjektif, persepsi kontrol perilaku, religiusitas, kesadaran halal, dan sertifikasi halal. Ditemukan beberapa penelitian yang mempelajari faktor-faktor seperti harga, keterpaparan, tempat, rantai pasokan halal, dan periklanan dalam studi mereka. Teori yang umum digunakan dalam penelitian sebelumnya adalah Theory of Planned Behavior (TPB). Salah satu kesenjangan penelitian yang perlu dipertimbangkan untuk penelitian minat beli produk halal, rantai pasok halal, dan keuangan halal. Pada studi selanjutnya, peneliti dapat menerapkan teori lain untuk mempelajari minat beli, seperti teori nilai konsumsi atau teori difusi inovasi.

Kata kunci: Produk halal, halal, faktor-faktor penentu minat beli

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#### INTRODUCTION

Nowadays, almost one-third of the world's inhabitants are Muslims. This number is increasing at 1.84%, from 2.14 billion in 2018 to 2.25 billion in 2019 (Population, 2020). The rapid growth of the Muslim population worldwide is the fundamental cause of the global halal industry's expansion. To elucidate, Halal means lawful or allowed. Halal products are products prepared following Islamic law, also known as Sharia law or Islamic law, in compliance with acceptable processes or procedures (Nur Famiza *et al.*, 2017). Halal's theory is based on the Quran (Muslim Holy Book) and Sunnah (Prophet Muhammad's normal practices). Halal products are widely used for food, meat, cosmetics, personal care products, pharmaceutical, food ingredients, and contact with food materials (ICV, 2019). As a Muslim, consumption of Halal products is an obligation, as stated in the Qur'an,

"And eat the lawful and good food (thayib) from that which has been granted to you and fear Allah and believe in Him" (Al Maidah 5: 88).

The Halal markets, especially food, have received positive responses because their qualities have covered the fundamental aspects of hygiene, safety, health, and quality. Thomson Reuters (2020) stated that the global Muslim spending across lifestyle industries as follows, the Islamic finance industry has US\$ 2.88 trillion in total assets. Food and beverage lead Muslim spending by segment to US\$ 1.17 trillion. Apparel and clothes to US\$ 277 billion, media and entertainment to US\$ 222 billion, travel to US\$ 194 billion, and pharmaceutical and cosmetics to US\$ 94 billion and US\$ 66 billion, respectively. The Halal market is expected to continue growing in the coming years.

Given that Halal products' demand is expected to increase in the coming years, the determinants affecting purchase intention towards Halal products need to be studied to facilitate market growth. The purpose of this review article is twofold: first, to analyze the factors influencing halal products' purchase intention, and second, identifies literature gap for future studies recommendations. The findings could become inputs to the Halal manufacturers to recognize and target the Halal products' consumers, understand their outlook, and the factors that influence their intention in purchasing halal products. This study focuses on the purchase intention of multiple Halal products such as foods, meat, cosmetics, pharmaceutical, finance, tourism, and fashion sectors. Identification of gaps in the literature could also expedite the research and development of the Halal field.

#### **METHODOLOGY**

The approach used by Joshi & Rahman(2015) is adapted to achieve the objectives of the article. The approach used for this review article is as follows.

#### Scope

This study analyses the empirical research on consumer Halal purchase intention papers published in Scopus. It focuses only on studies that sought to identify and test the various factors affecting Halal purchase intention. Studies are obtained through an electronic search of the Scopus database. The Scopus database is selected to ensure that only high-quality research is included. Scopus database one of the largest bibliographic databases of peer-reviewed articles (Haleem *et al.*, 2020).

## **Selection of Articles**

Selection criteria Halal purchasing purpose requires a wide variety of consumption activities. This paper focuses only on studies that illustrate the various factors influencing consumers' intention to buy halal related products or services. The following selection criteria are adopted to select the related studies: (1) The article should be a research article (2) The research should address factors influencing the purchasing intention related to halal sectors.

#### **Selection Process**

Research papers are found through a systematic search method that includes searching for keywords in the title, abstract, and keyword portion of the Scopus database. The keyword used is "Halal Purchase Intention." The search resulted in 88 articles. In the next step, the papers' content is reviewed by cross- checking the abstracts to ensure that the database contained only the correct articles for analysis, just empirical research exploring different factors influencing customers' purchasing intention. The process contributed to the deletion of 43 articles. Next, all the papers are reviewed for replication, and one article is found to be duplicated. After the elimination process, 44 eligible papers are left for the final review.

The selected articles are limited in number since only empirical articles related to the Halal purchase intention are included.

# **Analysis Approach**

Full-text research articles have been extracted from the Scopus database. The entire content of a particular study is examined. It includes analysis and review of title, literature, conceptual background, methodology, results, discussions, implications, and future research directions. Table 1 shows the list of studies affecting halal purchase intention reviewed in this article.

No	Year Authors		Methods	Number of Samples	
1	2011	(Said <i>et al.</i> , 2011)	Quantitative	264	
2	2013	(Aziz & Chok, 2013)	Quantitative	226	
3	2013	(Hussin, Hashim, Yusof, & Alias, 2013)	Quantitative	200	
4	2015	(Adura Mohd Yusoff et al., 2015)	Quantitative	304	
5	2015	(Pool & Najafabadi, 2015)	Quantitative	864	
6	2016	(Azam, 2016)	Quantitative	210	
8	2017	(Ali <i>et al.</i> , 2017)	Quantitative	2931	
7	2017	(Soon & Wallace, 2017)	Quantitative	324	
9	2017	(Muhamed <i>et al.</i> , 2017)	Quantitative	Not stated in the article	
10	2017	(Abu-Hussin <i>et al.</i> , 2017)	Quantitative	332	
11	2017	(Ya <i>et al.</i> , 2017)	Quantitative	201	
12	2017	(Afzaal Ali Guo Xiaoling Mehkar Sherwani Adnan Ali, 2017)	Quantitative	436	
13	2018	(Elseidi, 2018)	Quantitative	400	
14	2018	(Fatema <i>et al.</i> , 2018)	Quantitative	200	
15	2018	(Garg & Joshi, 2018)	Quantitative	288	
16	2018	(Mohd Suki & Abang Salleh, 2018)	Quantitative	480	
17	2018	(Putri & Abdinagoro, 2018)	Quantitative	100	
18	2018	(Syukur & Nimsai, 2018)	Quantitative	480	
19	2018	(Ali <i>et al.</i> , 2018)	Quantitative	347	
20	2018	(Adnan Ali <i>et al.</i> , 2018)	Quantitative	378	
21	2019	(Bashir, 2019)	Quantitative	230	
22	2019	(Memon <i>et al.</i> , 2019)	Quantitative	250	
23	2019	(Arbak <i>et al.</i> , 2019)	Mixed-Method	110	
24	2019	(Khan <i>et al.</i> , 2019)	Quantitative	350	
25	2019	(Marmaya <i>et al.</i> , 2019)	Quantitative	110	
26	2019	(Nurzulain <i>et al.</i> , 2019)	Quantitative	63	
27	2019	(Pasha <i>et al.</i> , 2019)	Quantitative	192	
28	2019	(Abdalla M. Bashir, Bayat, Olutuase, & Abdul Latiff, 2019)	Quantitative	230	
29	2019	(Pradana <i>et al.</i> , 2019)	Quantitative	215	
30	2019	(Nurhayati & Hendar, 2019)	Quantitative	238	
31	2020	(Bukhari <i>et al.</i> , 2020)	Quantitative	378	
32	2020	(Afzaal Ali <i>et al.</i> , 2020) Quantitativ		481	
33	2020	(Aslinda Jamil, Atifah Fakhriyah, 2020)	Quantitative	318	
34	2020	(Bhatti <i>et al.</i> , 2020)	Quantitative	140	

## Table 1. List of studies affecting halal purchase intention

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No Year		Authors	Methods	Number of Samples	
Continuance		Table 2 List of studies affecting halal	1		
35	2020	(Hassan <i>et al.</i> , 2020)	Quantitative	152	
36	2020	(M. Pradana <i>et al.</i> , 2020)	Quantitative	500	
37	2020	(N. Khan <i>et al.</i> , 2020)	Quantitative	262	
38	2020	(Pradana <i>et al.</i> , 2020b)	Quantitative	228	
39	2020	(Pradana, Wardhana, et al., 2020)	Quantitative	500	
40	2020	(Shaari <i>et al.</i> , 2020)	Quantitative	760	
41	2020	(Suparno, 2020)	Quantitative	201	
42	2020	(Ustaahmetoğlu, 2020)	Quantitative	Not stated in the article	
43	2020	(Pradana <i>et al.</i> , 2020)	Quantitative	500	
44	2020	(Hamzah <i>et al.</i> , 2020)	Quantitative	373	

# RESULT

# **Overview of the Previous Study**

The review of previous studies of purchase intention towards Halal products had led to 44 articles; 23 papers focused on Halal food, seven articles emphasized cosmetics, three articles studied Halal meat, six investigated Halal products, two studied Halal finance, one researched Halal pharmaceutical, one article focused on the Muslim made products. One article is on the retail store (see Table 2).

No	Scopes	Number of Articles	Authors	
1	Food	23	(Afzaal Ali <i>et al.</i> , 2017, 2018, 2020; Azam, 2016; Abdalla M. Bashir <i>et al.</i> , 2019; Abdalla Mohamed Bashir, 2019; Elseidi, 2018; Hamzah <i>et al.</i> , 2020; A. Khan <i>et al.</i> , 2019; Marmaya <i>et al.</i> , 2019; Nurzulain <i>et al.</i> , 2019; M. Pradana <i>et al.</i> , 2020; Mahir Pradana <i>et al.</i> , 2019; Mahir Pradana, Huertas-García, <i>et al.</i> , 2020b, 2020a; Mahir Pradana, Wardhana, <i>et al.</i> , 2020; Said <i>et al.</i> , 2011; Shaari <i>et al.</i> , 2020; Soon & Wallace, 2017; Syukur & Nimsai, 2018; Ustaahmetoğlu, 2020; Ya <i>et al.</i> , 2017)	
2	Cosmetic and Personal Care	7	(Arbak <i>et al.</i> , 2019; Aslinda Jamil, Atifah Fakhriyah, 2020; Garg & Joshi, 2018; Siti Rahayu Hussin, 2013; N. Khan et al., 2020; Putri & Abdinagoro, 2018; Suparno, 2020)	
3	Meat	3	(Afzaal Ali, Gua Xiaoling, Mehkar Sherwani, 2017; Adnan Ali et al., 2018; Bhatti et al., 2020)	
4	Pharmaceutical	1	(Bukhari et al., 2020)	
5	Halal Products	6	(Abu-Hussin <i>et al.</i> , 2017; Aziz & Chok, 2013; Memon <i>et al.</i> , 2019; Nurhayati & Hendar, 2019; Pool & Najafabadi, 2015; Ya <i>et al.</i> , 2017)	
6	Finance	2	(Fatema et al., 2018; Muhamed et al., 2017)	
7	Muslim Made Products	1	(Hassan <i>et al.</i> , 2020)	
8	Retail Store	1	(Mohd Suki & Abang Salleh, 2018)	

Table 3. List of	papers halal s	studies by-sectors	5

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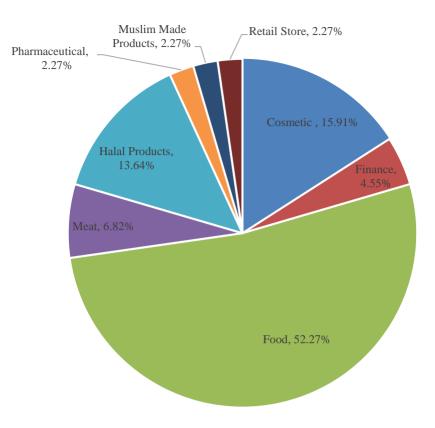


Figure 1. The Percentages of purchase intention halal products articles by sectors

Figure 1 further summarizes and illustrates the percentage of the article based on sectors. The findings indicate Halal foods have been extensively studied compared to other sectors or scopes. Halal foods have topped the chart with 52,27%, followed by cosmetic articles with 15,91%, Halal products with 13,64 %, Halal meat with 6.82%, finance 4,55% and pharmaceutical, retail store, Muslim made products with 2,27 % respectively. The previous researchers used quantitative methods by using questionnaires to test their hypotheses about the relationship between the factors affecting purchase intention towards Halal products. However, only one study conducted by Arbak *et al.* (2019) used a mixed-method, questionnaires, and interviews with the respondents. The respondents' numbers ranged from 63 respondents (Nurzulain *et al.*, 2019) to 2931 respondents (Soon & Wallace, 2017).

Overall, majorities of studies of purchase intention were conducted by Malaysian researchers with the highest number of 15 articles, followed by China's researchers with five articles. At the same time, Indonesia and Spain produced four papers. Authors from countries such as the United Kingdom, Pakistan, and South Africa have published two related articles. In contrast, authors from Thailand, Turkey, Singapore, Saudi Arabia, Iran, and India published one article related to Halal products' purchasing intention. Researchers from Malaysia collaborated with others from Thailand and Pakistan to study purchase intention in halal products and produced one article for each collaboration. The list of articles published based on the country is shown in Table 3.

# Table 4. The Articles' List of Halal Products, Purchase Intention by Country of Survey

	Number			Scop	Scope of Halal Products						
Countries	of Articles	%	Authors		Meat	Cosmetic/ Personal Care	Pharma ceutical	Halal Product	Halal FInance	Muslim Made Products	Retail Store
Bangladesh	1		(Fatema et al., 2018)	-	-	-	-	-	1	-	-
China	5	11.63	(Afzaal Ali, Gua Xiaoling, Mehkar Sherwani, 2017; Afzaal Ali et al., 2017, 2018)	3	2	-	-	-	-	-	-
India	1	2.33	(Garg & Joshi, 2018)	-	-	1	-	-	-	-	-
Indonesia	4	9.30	(Nurhayati & Hendar, 2019; Mahir Pradana <i>et al.</i> , 2019; Putri & Abdinagoro, 2018; Suparno, 2020)	1		2	-	1	-	-	-
Iran	1	2.33	(Pool & Najafabadi, 2015)					1			
Malaysia	15	32.56	(Adura Mohd Yusoff <i>et al.</i> , 2015; Arbak <i>et al.</i> , 2019; Aslinda Jamil, Atifah Fakhriyah, 2020; Aziz & Chok, 2013; Hamzah <i>et al.</i> , 2020; Hassan <i>et al.</i> , 2020; S. R. Hussin <i>et al.</i> , 2013; A. Khan et al., 2019; N. Khan <i>et al.</i> , 2020; Marmaya <i>et al.</i> , 2019; Mohd Suki & Abang Salleh, 2018; Muhamed <i>et al.</i> , 2017; Nurzulain <i>et al.</i> , 2019; Said <i>et al.</i> , 2011; Ya <i>et al.</i> , 2017)		-	4	-	2	1	1	1
Malaysia dan Pakistan	1	2.33	(Bukhari <i>et al.</i> , 2020)	-	-	-	1	-	-	-	-
Norway	1	2.33	(Bhatti <i>et al.</i> , 2020)	-	1	-	-		-	-	-
Pakistan	2	4,65	(Memon et al., 2019; Pasha et al., 2019)	1	-	-	-	1	-	-	-
Saudi Arabia	1	2.33	(Azam, 2016)	1	-	-	-	-	-	-	-
Singapore	1	2.33	(Abu-Hussin <i>et al.</i> , 2017)	-	-	-	-	1	-	-	-
South Africa	2	4,65	(Abdalla M. Bashir et al., 2019; Abdalla Mohamed Bashir, 2019)	2	-	-	-	-	-	-	-
Spain	4	9.30	(M. Pradana <i>et al.</i> , 2020; Mahir Pradana, Huertas-García, <i>et al.</i> , 2020a, 2020b; Mahir Pradana, Wardhana, <i>et al.</i> , 2020)	4	-	-	-	-	-	-	-
Thailand	1	2.33	(Syukur & Nimsai, 2018)	1	-	-	-	-	-	-	-
Thailand and Malaysia	1	2.33	(Adura Mohd Yusoff <i>et al.</i> , 2015)	1	-	-	-	-	-	-	-
Turkey	1	2.33	(Ustaahmetoğlu, 2020)	1	-	-	-	-	-	-	-
United Kingdom	2	4,65	(Elseidi, 2018; Soon & Wallace, 2017)	2							

## **Theory Used**

This article also reviews the theory used in previous research. Bray (2000) stated that in the past 300 years ago, a few economists led by Nicholas Bernoulli, John von Neumann, and Oskar Morgenstern studied the subject of consumer decision-making, for which they had begun to examine the basis of consumer decision-making. Studies on consumer behaviour have been continued, and several improvements have been established. The theory in consumer decision-making could help us predict the intentions and actions concerning the purchase or use of a particular brand or product and even choose between different brands or products (Arifani & Haryanto, 2018). The previous articles reviewed have employed several theories, such as the Theory of Planned Behaviour (TPB) and Extended TPB, to examine the relationship between the factors influencing halal products' purchasing intention. Other studies, however, did not use any theory as a basis of their determinants.

Theory Planned Behaviour (TPB) is the extension of the Theory of Reason Action (TRA). TRA was established in the 1960s to explain variation in consumer behaviour (Ajzen, 2011). It is useful in multiple studies. TRA consisted of attitudes and subjective norms. In 1985, Ajzen extended the TRA by adding the perceived behavioural control to improve the TRA's predictive power. This extended theory is known as Theory Planned Behaviour (TPB) (Ajzen, 1991). TPB has become one of the most widely cited and influential models for predicting human social behaviour. The core concept of TPB is that people systematically use knowledge before taking action and that their behaviour actions are not taken impulsively.

TPB proposed that behaviour intention is a feature of three aspects: attitude, subjective norms, and perceived behaviour control, and is the most proximal determinant of behaviour impact. The first indicator is the attitude towards behaviour and refers to the degree to which an individual has a favourable or unfavourable assessment or assessment of the behaviour in question. The second indicator is a social factor referred to as a subjective norm; it relates to perceived social pressure to perform or not perform a particular behaviour. The third indicator refers to the perceived behaviour control or difficulty of conducting behaviour, representing experience and expected challenges and obstacles. These motives may account for a substantial proportion of behavioural variance (Ajzen, 2012).

TPB is considered to be one of the most influential theories in the field of social psychology. Even though TPB is an influential theory in social psychology, this theory can also be applied in many contexts because it offers a valuable philosophical structure for coping with human behaviour. It has been used to predict and understand the actions of individuals in various contexts such as purchase intention in the green product (Paul *et al.*, 2016), internet banking (Shih, 2004), organic personal care products (Kim *et al.*, 2011), reuseable shopping bag (Arifani & Haryanto, 2018), halal products (Memon *et al.*, 2019), halal meat consumption (Afzaal Ali, Gua Xiaoling, Mehkar Sherwani, 2017) and Halal food consumption (Syukur & Nimsai, 2018).

Some researchers also tested TPB to assess people's intention to buy by combining TPB factors with variables other than those described above (attitude, social norms, and perceived behavioral control). This hybrid theory is known as extended TPB. Other factors that are relevant to the purchase of halal products and often tested as extended TPB are religiosity (Afzaal Ali, Gua Xiaoling, Mehkar Sherwani, 2017; Bukhari *et al.*, 2020; Garg & Joshi, 2018; A. Khan *et al.*, 2019; Memon *et al.*, 2019), halal certification (Nurzulain *et al.*, 2019), awareness (Abdalla M. Bashir *et al.*, 2019), knowledge (A. Khan *et al.*, 2019; Mohd Suki & Abang Salleh, 2018) and others factors such as trust, self-efficacy, motivation.

Approximately eight papers had analyzed TPB factors, in line with eight articles that examined the theory of extended TPB. About 28 journals article used various determinants without using any particular theory to test the hypothesis between influence factors and halal products' purchase intention. Examples of the determinants used are Halal awareness, religiosity, Halal certification/Halal logo, brand, safety, price, health, ingredients, promotion, quality, advertisement, knowledge, motivation, trust, exposure, and advertising.

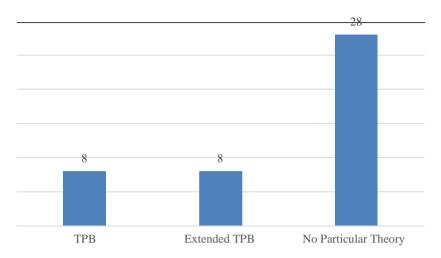


Figure 2. Theories of Purchase Intention Used in Studies of Halal Products

# **Determinants/Factors Affecting Halal Products Purchase Intention**

A systematic analysis of 44 articles related to consumer Halal Purchase Intent identified many factors. A detailed list of all variables affecting Halal purchase intention is given in Table 4. In the first column, the authors identify the various factors influencing the customer halal's purchasing intention, followed by the direction of effect in the next column. The last two columns show: 1) individual studies (as shown in Table 1) that report a specific factor, and 2) the total number of such studies.

Determinants	Directions	Studies	Total Number of Studies
ТРВ			
- Attitude	+	6,7,9,10,12,13,14,15,16, 20,21,22,24,26,27,28,35, 36, 38,39,41,	21
	-	25, 31	2
- Subjective Norm	+	8,9, 10, 12,13,15,16,20, 24,25, 26, 29,36,	13
	_	22,27,28,31,35	5
- Perceived Behaviour Control	+	7,9,10, 12,13,15,16,18,20,22, 24,25,26, 29, 35	15
	-	28, 31	2
Halal Awareness / Halal Consciousness	+	2,6,14,21,27,28,29,30,33,35,40	11
Religiosity/Belief/ Credence	+	6,11,12,15,18,24,27,29,30,31,33,37,38, 39.44	14
	-	17	1
Halal Logo / Halal Certification	+	2,6,16,17,21, 26,33,37,44	9
	-	17,36	2

Table 5 Determinants affecting halal purchase intention

Determinants	Directions	Studies	Total Number of Studies
Continuance	Table 6 Dete	erminants affecting halal purchase inte	ntion
Beauty Blogger	-	17	1
Arabic Brand Name	-	17	1
Brand components (brand love, brand personality, brand image, brand characteristic, and brand satisfaction)	+	2,5,6,14, 18,23,32	7
	-	3,8	2
Word of Mouth (WOM)	-	5,44	2
Halal Knowledge	+	24,30	2
Trust	+	8,12,14,20,32	5
Motivational	+	12	1
Self-Efficacy	+	24	1
Self-Identity	+	20	1
Moral Obligation	+	20	1
Influences	+	36	1
Exposure	+	6	1
Price	+	3,34	2
	-	18	1
Ingredients	+	3,37	2
Promotional Influence	+	2,37	2
	-	18	1
Safety	+	13	1
Religious Messages on Adv	+ food	42	1
	- bank loan	42	1
Halal Food Supply Chain	+	4	1
	-	18	1
Place	+	18	1
Country of Origin	+	1	1
Consumer Segmentation	+	34	1
Customer Perception	+	11,19	2
Loyalty	+	32	1
Quality	+	3,32	2
	-	2	1
Shariah Compliance	-	14	1

De <b>terminants</b>	Directions	Studies	Total Number of Studies	
Continuance	Table 7 Determinants affecting halal purchase intention			
Accessibility	+	40	1	
Availability	+	40	1	
Marketing Concept	+	44	1	
Advertisement contains				
- Honesty	+	23	1	
-Sexism	+	23	1	
- Racism	+	23	1	
-Language	+	23	1	
-Intention	+	23	1	
Health	+	8, 32	2	
Need of cognition	-	39	1	
Advertisement	+	5	1	

These variables or determinants are divided into two different categories: internal and external factors. The internal factors include variables that are specific to the individual decision. In contrast, the external factors include variables that define the other circumstances in which the respective customer decides.

# Internal factors

Internal factors category includes variables related explicitly to a particular decision-maker. These variables are generally the result of personal life experiences (attitudes, values, personality, etc.) and affect the individual's decision-making process. This paper includes the following variables.

## Attitude

Table 5 shows that attitude is the most used factor in the studies of consumer purchase intention towards halal products, including food, meat, pharmaceutical, finance, and cosmetics. It is followed by perceived behaviour control. The number of studies using attitude as their halal purchase intention was 21 papers. However, two studies found that attitude does not correlate with the purchase intention of halal products. Generally, it can be concluded that attitude has a positive relation to halal products purchase intention.

# Perceived behaviour control

Table 5 shows that perceived behaviour control is an important factor in halal products' purchase intention. The number of studies using perceived behaviour control is 15 articles. Even though two articles stated that perceived behavior control is not supported in Halal products' purchase intention, overall, it still can be said that these factors have positive and direct effects on consumer halal purchase intentions.

# Religiosity

Religious people tend to apply religious rules and practices without question (Zakaria *et al.*, 2018). The rise in religiosity relates positively and substantially to the intention of the customers to buy halal products. As shown in Tables 4, fourteen studies reported a positive and direct impact of halal products' purchase intentions; however, only one study mentions that religiosity is unrelated to purchase intention. Therefore, it can be deduced that religiosity plays an essential role for the consumer in their purchase intention of Halal products.

## Halal awareness/halal consciousness

Awareness on Halal or consciousness of Halal was one of the commonly studied variables; eleven papers examined Halal awareness (Table 4). The above findings suggest that Halal awareness has a positive impact on Halal product purchase intention.

## Trust

Trust is characterized as a belief or expectation in the performance of such products. Of the 44 studies analyzed by the authors, five papers tested the role of trust in Halal purchase intention. All these studies have shown that trust positively influences the customer's purchase intention.

#### Halal knowledge

Halal knowledge is one of the variables studied in the purchase intention of Halal products. Two papers explored Halal knowledge's roles in consumers' intention to buy halal products (Table 4). Both showed a positive direction, indicating halal knowledge affects the purchase intention of halal products.

#### Other internal factors

There other internal factors related to Halal-related purchase intention that is not commonly studied. These factors are loyalty, exposure, self-efficacy, self-identity, moral obligation, motivation, and cognition. All these factors have positive directions to purchase intention towards halal products.

## **External factors**

These factors represent an external force which affects the intention of consumers to purchase Halal products or services. These forces either encourage or discourage consumers from deciding to buy Halal products. These variables are explained below.

#### Subjective norm/social norm or reference groups

About 18 studies explored the effect of the subjective norm/social norm on Halal products' purchasing intention. The result showed 13 papers found that social norms had a positive relationship with the purchase intention. In contrast, five studies found that the subjective norm had a negative relationship with purchase intention. Pradana *et al.* (2020) conducted a study in Spain and found that subjective norm has a significant impact on Spain's purchasing intention. The impact on Halal purchase intention may be stronger if Muslims are more interested in religious activities in their communities. Moreover, two studies examined word of mouth, and the result found that word of mouth has a positive impact on the consumer in their intention of buying halal products. To sum up, it can be assumed that arbitrary or social expectations and reference groups have mixed relationships with the consumer's Halal purchase intention.

## Halal logo / halal certification

Halal logo/halal certification tells customers about the product's halal characteristics. Halal's description can be labelled on edible products, foods, cosmetics, personal care products, food raw materials, or any food and beverage related product (on their package). The Halal logo could build consumer confidence and promote more sustainable purchases. Nine papers were found to have examined these factors, and the result showed that the halal logo had a substantial effect on Halal purchase intention in seven studies. Unfortunately, two papers reported that the halal logo was not related to halal goods' purchase intention.

## Brand components

Some studies assess the role of brand in influencing Halal purchase intention. Brand components considered include brand love, brand image, brand personality, and brand characteristic. As shown in Table 5, seven papers examined studied these determinants with the positive finding; that shown brand components influence Halal products' purchase intention. In contrast, two journal articles found that brand components do not correlate with Halal products' purchase intention. Furthermore,

one study discussed the relation of Arabic brand name to Halal products' intention, and the results stated that the Arabic name on the brand does not correlate with consumer purchase intention of Halal products.

## Product attributes and quality

Factors included in product attributes in halal products' purchase intention include ingredients, safety, healthiness, and quality. Two papers stated that quality significantly influences the purchase intention of halal products. However, the other two papers found that quality attributes have no relation to halal products' purchasing intention. Furthermore, another two papers discussed safety and ingredients, respectively, and the findings showed that both safety and ingredients positively influenced halal products purchase intention.

#### Price

It has been reported in two studies that price positively affects Halal products' purchase intention. One paper, however, found that price does not influence customers' intention to buy Halal products.

#### Advertisement

Arbak *et al.* (2019) uniquely examined the role of advertisement, which includes contents such as honesty, language, sexism, and racism, affecting the purchase intention of halal cosmetics. To attract and retain consumers in Malaysia, marketers must avoid offending consumers by following Islamic advertising ethics. Pool & Najafabadi (2015) found that advertisement positively influenced halal cosmetic purchase intention. While one paper said beauty blogger has no relation to increasing purchase intention (Putri & Abdinagoro, 2018). Two papers studied promotional influence, and the result found that promotional influence has a positive influence on halal products' purchase intention. Ustaahmetoğlu (2020) in Turkey studied religious massage in halal food advertisement positively impacts purchase intention; in contrast, religious massage in bank loan advertisement is significantly not related to purchase intention.

#### Product availability and accessibility

Shaari *et al.* (2020) researched 760 consumers in Malaysia and Thailand in a context related to Halal packaged food items. The study found that in a country with a dominant Muslim population, the demand is more accessible. Whereas in non-Muslim dominant countries, consumers seek availability. In general, both accessibility and availability of Halal packaged food items are crucial for stimulating the purchasing intention.

#### Other external factors

There other external factors studied in previous research as well. Fatema *et al.* (2018), in their research, stated that in Bangladesh, consumers' intention in purchasing Halal finance products does not influence by Shariah compliance. One article studied another factor such as country of origin, Halal supply chain, place, and marketing concept that positively affects Halal product purchase intention. Bhatti *et al.* (2020) found consumer segmentation has a positive impact on the purchase intention of halal meat in Norway.

## DISCUSSION

Numerous factors affecting customer Halal purchase intention have been identified through a systematic literature review. All of these variables have been found to either promote or discourage the purchasing of halal items. Except for a few studies, multiple studies have found that attitude, subjective norms, perceived behavioral control (also the TPB components), religiosity, Halal awareness, and halal certification/halal logo are the significant factors that influence halal products' purchasing intention.

A previous study mainly found that attitude was a significant factor in shaping Muslim consumers' intention to purchase Halal products. Those with more optimistic attitudes are more likely to have greater intentions to purchase Halal products. In general, these findings indicate that Muslims are aware

of, and have a reliable, positive attitude towards Halal products that positively influence their intention to purchase these products. The analyses suggested a mainly positive association between perceived behavioural and subjective norms with Muslim consumers' intention to buy Halal products or services. Such findings can be interpreted to indicate that Muslims are more likely to make considerable efforts to obtain halal products. Their subjective norm from their families, friends, and relatives emerged as essential drivers of buying intention. All individuals have different social groups; some social groups may have some "norms" on Halal consumption.

Various literature refers to religiosity as one of the essential influential factors affecting the purchasing of Halal goods. Rasha (2016) strongly argued that Islamic religiosity, health literacy, and faith in Halal food products are the key determinants influencing Muslim consumers' purchase intention on Halal food products. Varinli, Erdem, & Avcılar (2016) have indicated that consumers' preference for Halal- certified products depends on their religiosity level. Religious people tend to apply religious rules and practices unconditionally. As such, the high religiosity relates positively and substantially to the customers' intention to buy Halal products.

Halal awareness is a common factor chosen by the researcher to test their Halal-related purchase intention hypothesis. Previous studies had gathered evidence that Halal awareness affects consumers' intention to buy halal products. The more consumers know about the Halal concept, the more they know the need to purchase Halal products. The halal logo or certificate is also a common factor tested. The Halal logo has become a keyword and plays an increasingly important role in global markets. It is proven that many studies showed that the Halal logo has a direct positive impact on purchase intention towards Halal products.

Unfortunately, there are limited studies to analyze other determinants such as price, place, brand components, advertising, the marketing concept, halal supply chain, etc. Given the limited number of studies conducted, the relationship between some of the factors towards halal products' intention could not be concluded. The researchers must conduct further studies to analyze the significant of these determinants.

## CONCLUSION

#### Implications, limitations and directions for future research

The present research is the first to review articles of determinants affecting purchase intention towards Halal products in a few countries. This research's findings may contribute to understanding the factors that influence halal products and services' purchase intention. Numerous factors encourage or impede the intention to purchase halal products. Factors such as attitude, subjective norms, perceived behavioural control (also the TPB components), religiosity, Halal awareness, and Halal certification/halal logo are significant in Halal purchase intention. Other factors could be significant in improving the purchase intention. However, to determine the position of these factors and the degree to which they influence Halal products purchase intention, further research is required.

This study's results may provide insights into the creation of literature and be valuable to scholars by giving insight into existing factors affecting Halal purchase intention. Another possible research area is applying other purchase intention theories, such as theory consumption value or theory diffusion of innovation in the future. As the demand for Halal lifestyle globally has been increasing every year, more studies can be done in other relatively under-explored fields in the future, such as halal pharmaceutical, Halal fashion, Halal tourism, Halal supply chain, Halal finance. It is recommended for future review studies to adopt more databases to be explored.

Market researchers in general and foreign brands could use this knowledge to plan for their marketing strategies. Producers and retailers will do well to integrate this study's marketing strategies to attract more customers and persuade them to purchase their goods. The government can use this knowledge to improve consumers' purchase rates on Halal products, which may facilitate their local Halal market growth.

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